

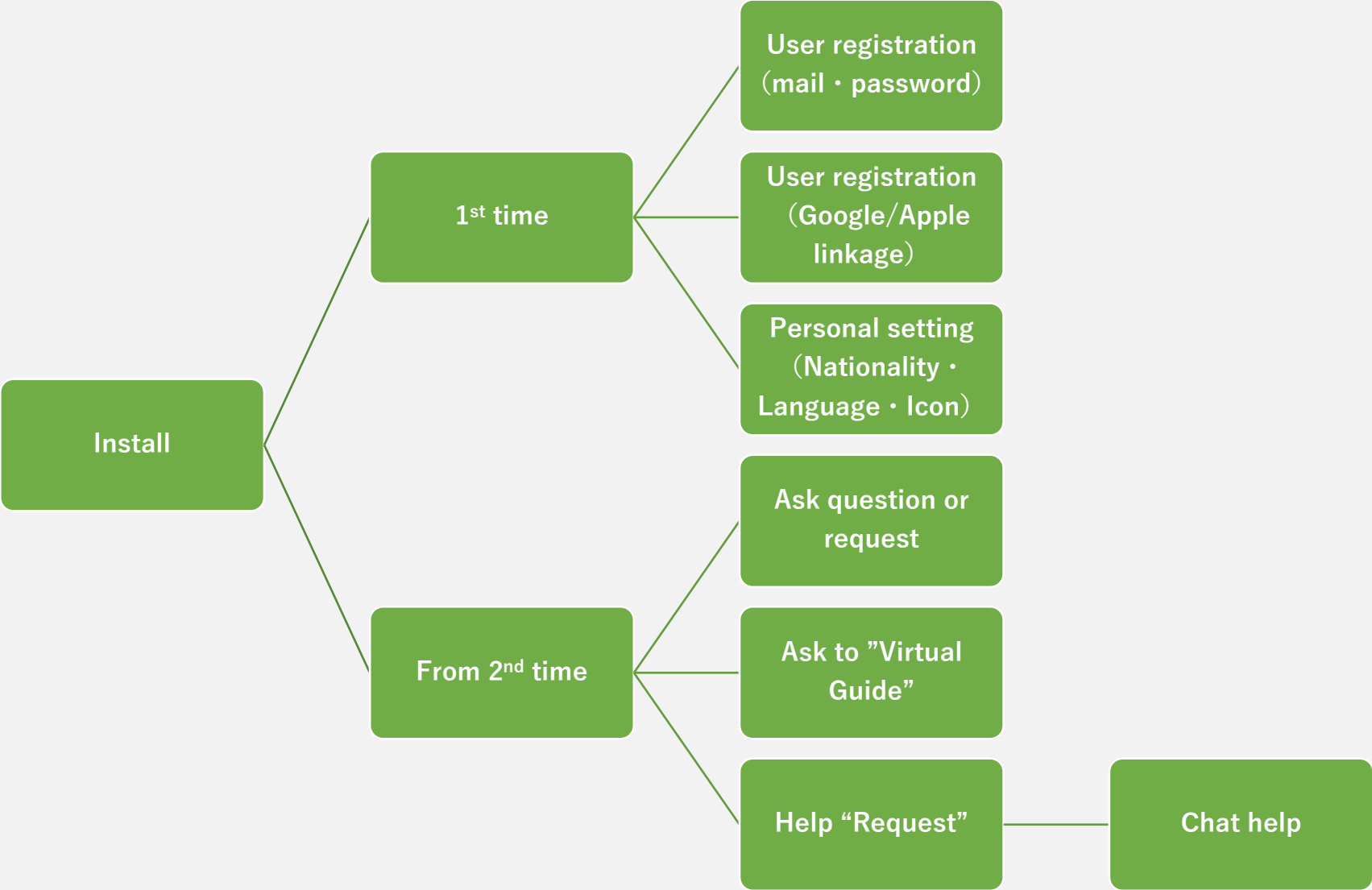
# Let me KNOW! Travel manual

ver1.2

2024/2  
YUI LLC



# Flow



# Download/Install

Android

Download

<https://play.google.com/store/apps/details?id=co.jp.yuinxet.letmeknow.traveler>



iPhone/  
iPad

Download

<https://apps.apple.com/jp/app/yui%E6%B5%B7%E5%A4%96%E8%A6%B3%E5%85%89%E5%AE%A2%E6%94%AF%E6%8F%B4%E3%82%A2%E3%83%97%E3%83%AA/id6448090239>



# User registration(First time only)

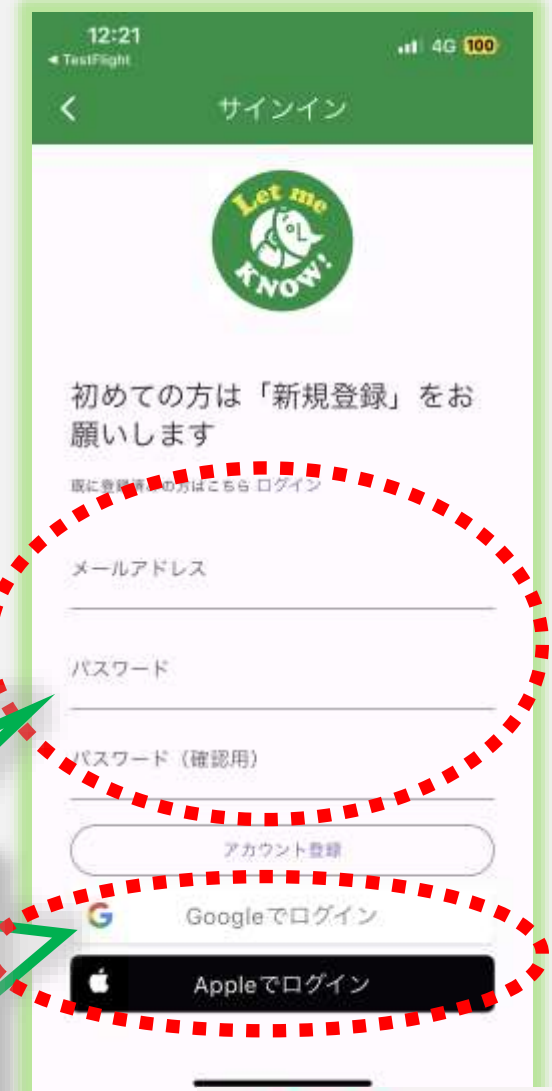


①Click "Menu bar"



②Click "Sign in"

③Register in 2ways  
A : mail and passwords  
B : Use "Google accounts" or  
"Apple ID"



# Sign in



①Click “Menu bar”



②Click “Sign in”



③Sign in

A : Use registered mail and passwords  
B : Use “Google accounts” or “Apple ID”

# Personal setting

The screenshot shows the 'プロフィール設定' (Profile Settings) screen in the YUI app. The screen displays a profile card for 'YUI Test tourist' with a pink circular avatar icon. Below the profile card, there are several settings options:

- 言語 (Language):** Set to 'Japanese (ja)'. A callout points to this option with the text 'Set language and nationality'.
- From:** Set to 'Japan'. A callout points to this option with the text 'Hide real location'.
- アイコン非表示 (Hide icon):** A toggle switch that is currently turned off. A callout points to this option with the text 'Hide Icon'.
- 位置情報あいまい表示 (Fuzzy location):** A toggle switch that is currently turned on. A callout points to this option with the text 'Choose your Icon/avatar'.
- アバター (Avatar):** A button with a small circular icon next to it. A callout points to this option with the text 'Choose your Icon/avatar'.

At the bottom of the screen, there are two buttons: 'サインアウト' (Sign out) and 'アカウント削除' (Delete account). A callout points to these buttons with the text 'Sign out or delete your account'.

# Ask question or request

Click "new request"



# Ask question or request

Write down your question or request



Check if you are in hurry

Click "OK" and wait for someone's help



# Close request or delete request

Click “Finish” if your request is solved by supporter



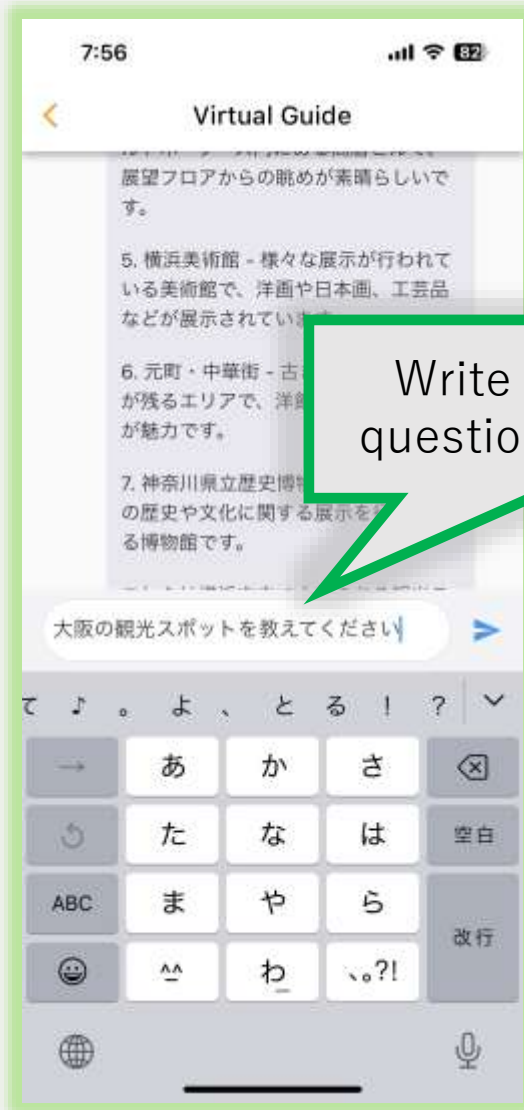
Click “Delete” if you want to delete or request new

# Ask “Virtual Guide”

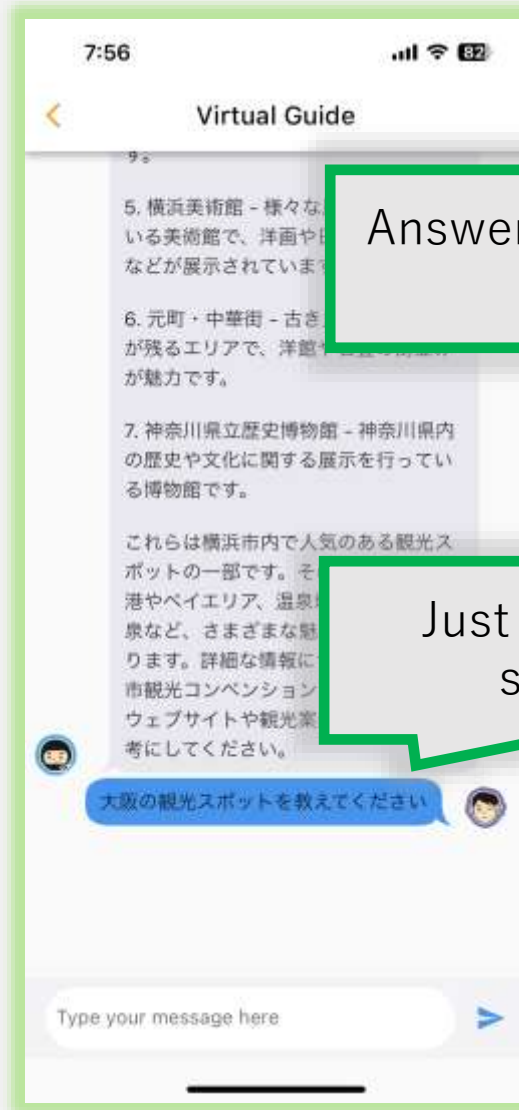


Click “Virtual Guide”

# Ask "Virtual Guide"

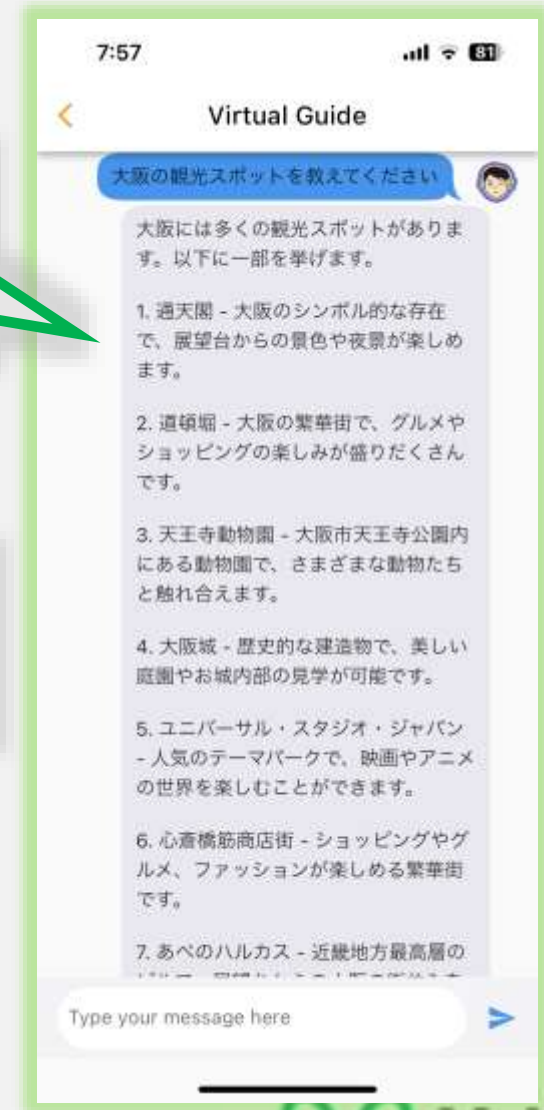


Write down your question or request

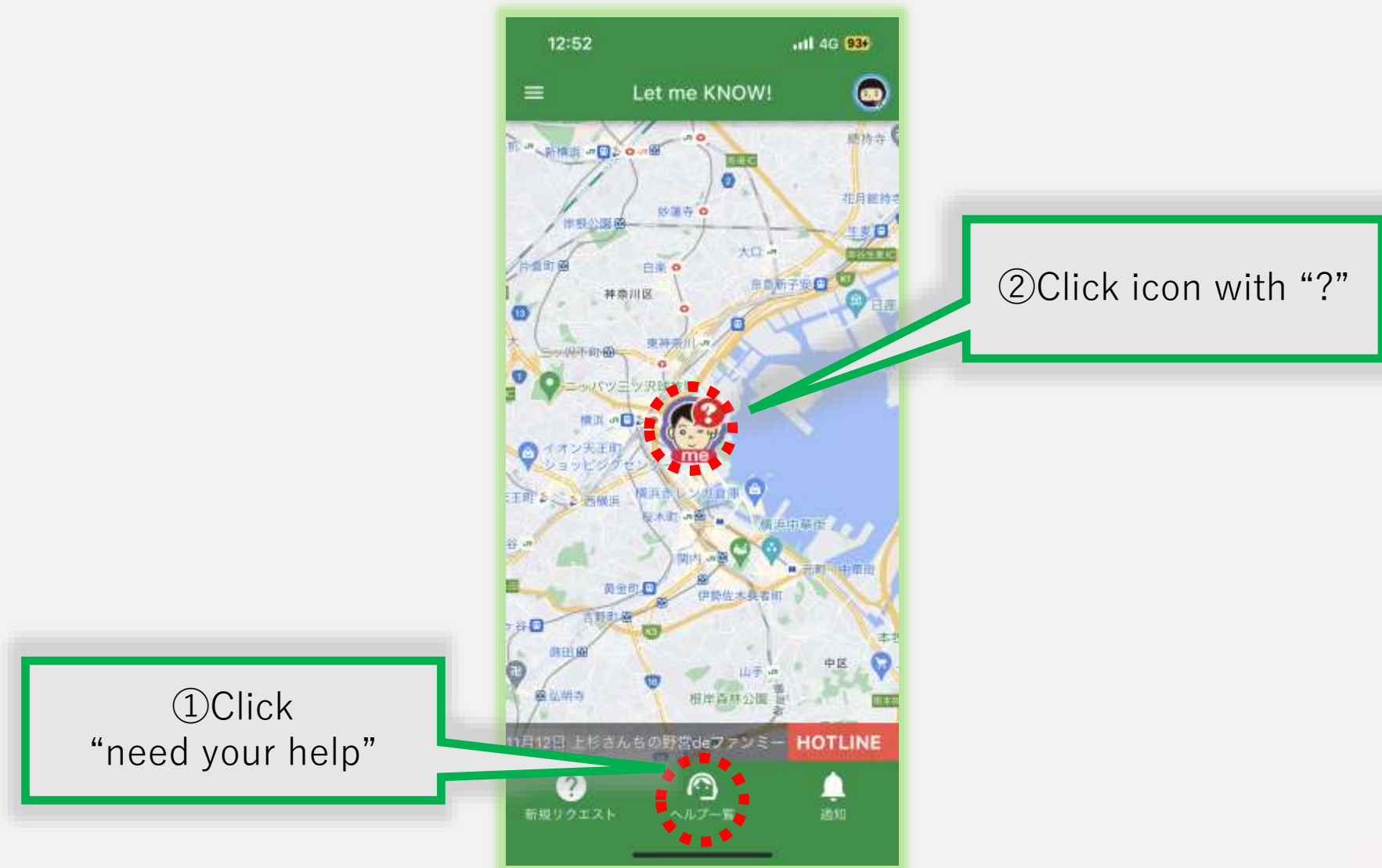


Answer form "Virtual Guide"

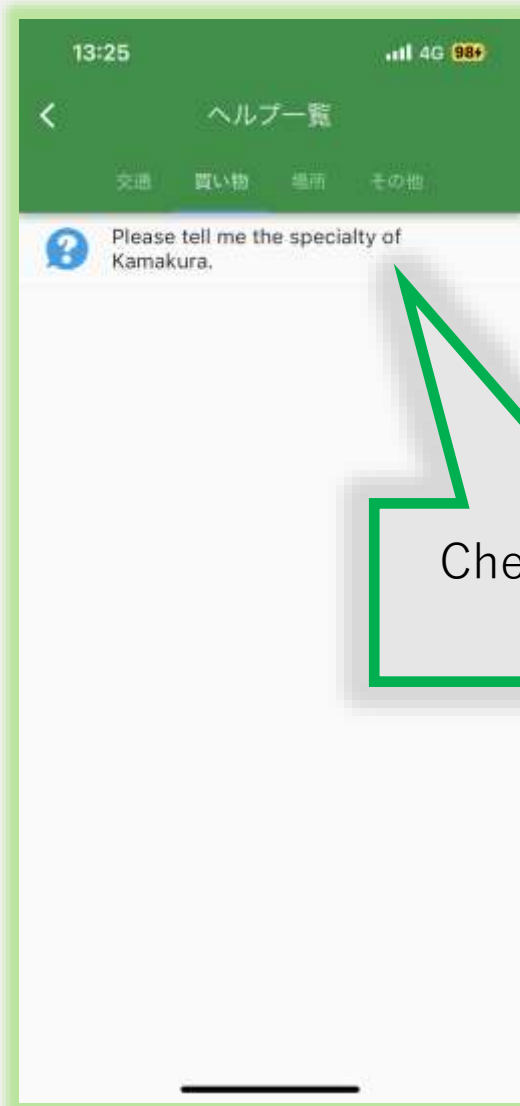
Just wait 10-20 seconds



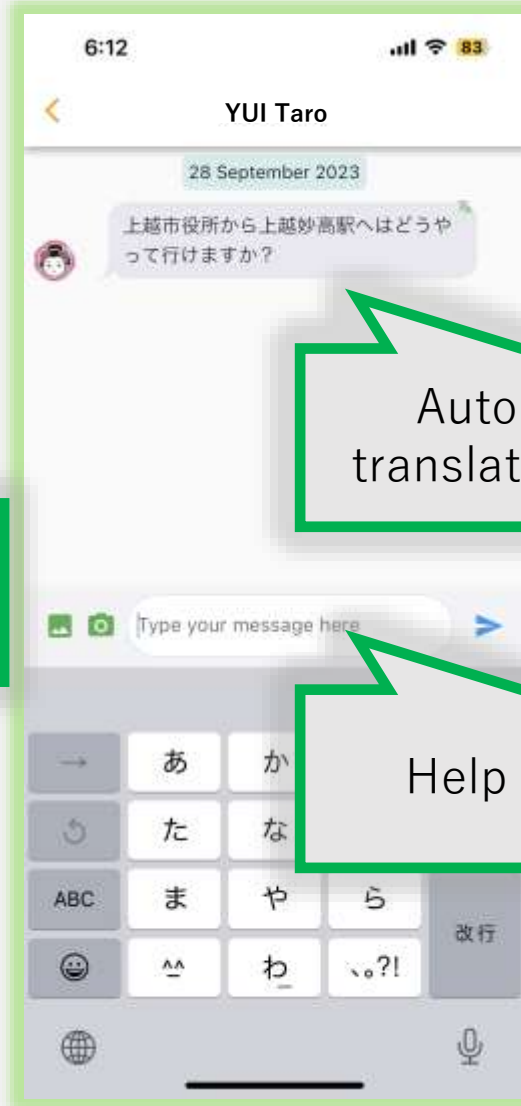
# Help “Request”



# ①Click “need your help”



Check question or request

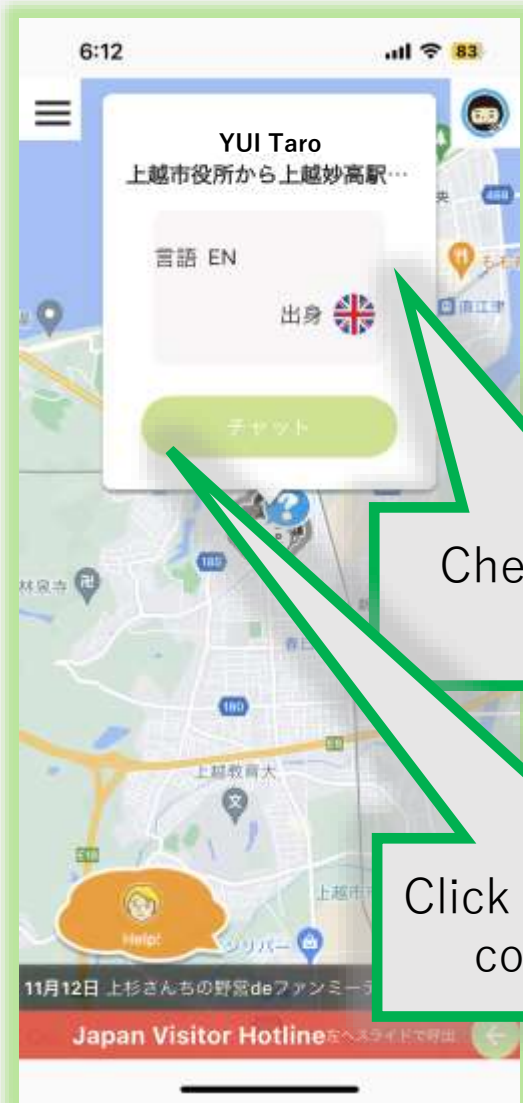


Automatically translated question

Help with chat

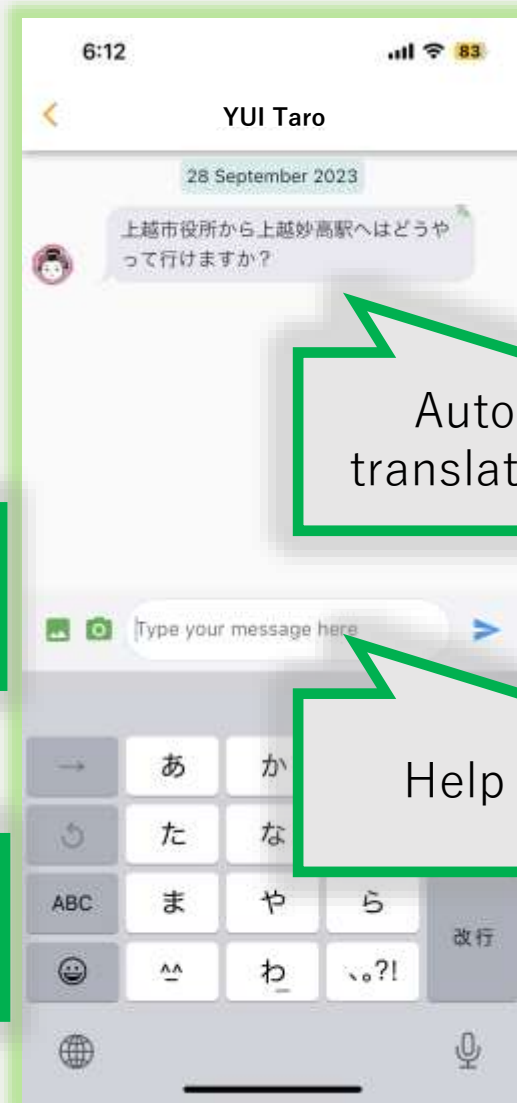


## ② Click icon with “?”



Check question or request

Click “Chat” and start communication



Automatically translated question

Help with chat

